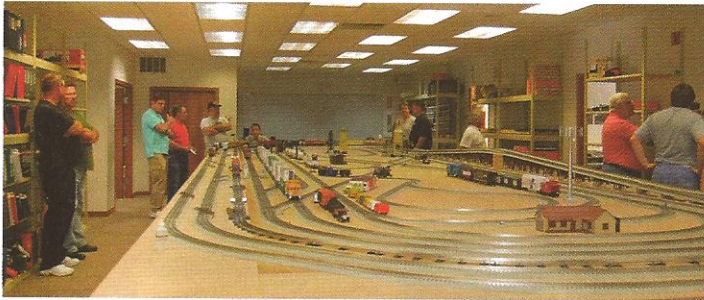




Canfield, Ohio, is home of the Lionel Customer Service Center.



Mike Reagan is director of Lionel Customer Service.



This 10' x 36' layout tests the performance of Lionel products.

problem that would typically not be seen by simply bench testing or running at a higher speed.

In addition to a tour of the facility, visitors at the open house were treated to several clinics, raffles, and some goodies to eat, and those who wished to could also purchase parts and other items at a nice discount.



Visitors to the open house also had a chance to purchase a wide range of Lionel products as well as items from the parts inventory.

I ran into Bill Parisi, one of our Section Gang members, at the event, and he graciously agreed to snap the photos that you see here.

Mike tells me that another open house is being planned for 2012. Trust me; it's an event well worth attending if you want a behind-the-scenes look at what really makes our O gauge trains work and the folks who keep them working. 